## **WASHINGTON TWP. / AVON FIRE DEPARTMENT**

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Dan Smith Fire Chief

Gerald George Assistant Fire Chief

John Shafer Fire Training Division Chief

Carolyn Hurst

Ted Allen EMS Division Chief

Levi Carpenter Fire Marshal

Karen Hendershot Public Education

EMS Billing Coordinator

Chris Krahn Support Services

## Fire Chief's May Report 2017

<u>Run Totals:</u>	Monthly : YTD :	Mar <b>391</b> 1145	Apr 368 1513	May 423 1936	
Public Education:	Monthly: YTD Events: Contacts YTD:	Mar 29 80 2411	Apr 9 89 3371	May 28 117 4913	
EMS Division:	Monthly*: YTD*	Mar 294.25 990.75	-	May 334 5 1728.75	
EMS Revenue:	Monthly: YTD:	Mar 95,039 249,59		Apr 41,926.97 291,522.61	May 82,034.90 373,557.51
Fire Training Div.:	Monthly*: YTD*	Mar 982 3104.5	Apr 1020 4124.5	May 988.5 5113	
Prevention/ Investigation Division:	Service Calls: Fire Inv.	Mar 85 2	Apr 95 2	May 82 2	

As I compose this month's Chief's Report, we are in the closing stages of our first round of employee feedback forms. As you all know, several years ago, the township and all of our departments went through a strategic planning process. Part of the outcomes from that process was a desire to include township personnel in evaluating how we are doing as a township department in improving our departments and organization as a whole. As we read these feedback forms, is it sometimes painful to receive some of the comments that we do, but is also an opportunity for us to confront issues that will make us a better organization. I appreciate those that take the time and opportunity to provide constructive suggestions that we can act on. It also provides us an opportunity return comments about issues that we have already addressed, or comments about issues that will not be able to act on.

This month, I wanted to speak briefly about the work that Chief Shafer is doing to increase the efficiency and effectiveness or our crews. Since his arrival, John and enacted many new ideas and concepts that will produce many benefits in the future. One of the things that Chief Shafer has enacted is a hazardous materials training competency skills check off for our personnel. This enables us to not only keep track of the skills of each individual, but it also enables us to stay in close alignment with industry standards and Federal regulations relating to haz mat response. This week, Chief Shafer had a guest instructor from Pike Township Fire Department, who provided demonstrations on reactions of different chemicals, and he was able to utilize the chemistry labs at the high school to conduct the trainings. Our personnel appreciate the opportunity to hear from outside departments and experts in the haz mat field, and it also makes the training more enjoyable. A second new type of training that John is doing is what he calls "Roll Call Training". These trainings are assigned to crews on a shift and station level, and includes videos and product information about chemicals and fire training topics that personnel can do as a station at their own pace. As we move forward with the purchase of the training broadcasting system, these trainings will be even more effective, as crews will have enhanced equipment to provide interaction between stations as they conduct trainings. Last week, we finalized the purchase of the software and hardware to install the training aids at each station and at headquarters for the training broadcasting.

As I mentioned in an earlier Chief Report, we are now utilizing an online EMS training program produced and distributed by a doctor from Indianapolis who is the medical director for St. Vincent Hospital and many of the fire departments in Hamilton County. This doctor has also provided us with the permission and ability to load some of our fire training programs into his online training modules so that our trainings can be accessed by other departments around the state.

With all of these training improvements that I have mentioned, I would like to recognize Chief Shafer this month for all of his work and innovation since his arrival last year. He is moving us in new directions and is not only a great asset for us, but also for other departments that he has shared his trainings with. Thanks John!